

GENERAL BOOKING TERMS:

- It is mandatory for every guest to present valid photo identification at the time of check-in. According to government regulations, a valid Photo ID has to be carried by every person above the age of 18 staying at the hotel. The identification proofs accepted are Driving License, Voter ID Card, and Passport. Without a valid ID the guest will not be allowed to check-in. PAN cards are not accepted as a valid ID card.
- Stay of 1 child up to 5 years of age is complementary without the use of an extra mattress. Breakfast charges may be applicable.
- Pets are not allowed in the resort premises.
- Should any action by a guest be deemed inappropriate by the resort, or if any inappropriate behavior is brought to the attention of the resort, the resort reserves the right, after the allegations have been investigated, to take action against the guest.
- Guests shall be liable for any damage, except normal wear and tear to Resort assets. Guests shall keep the room in a good condition and maintain hygiene and cleanliness.
- Guests should take care of their personal belongings.
- In case of any reduction in the actual number of persons from the guaranteed number, the guaranteed number of persons will be charged.
- Wear comfortable clothes, footwear and carry a sun cap.
- Avoid smoking in No smoking areas.
- Alcohol is strictly prohibited.
- **Swimming pools accessible (Please note - swim wear or nylon clothes are mandatory to use the swimming pool & shower caps are mandatory for ladies) (Other types of costume are strictly not allowed)**
- No activity will be undertaken if any guest is found under the influence of Alcohol.
- Outside food is strictly not permitted.
- Certain policies are booking specific and are informed to the customer while making the booking.